**Nahyou**

Requirements for the updated web application:

Vendors:

- Access using the client website

- Apply to be a vendor ( user’s information + shop name, product’s types, shop’s profile picture )

- Add and manage their products

- View sales and general analytics: sales, earnings, ratings, …

- Receive updates when one of their products were purchased

- Receive updates on their Wallet for which they can claim to admins via a withdraw request

- Submit a cash withdraw request

Clients:

- Can purchase from different vendors all at ones

- Can apply to become a vendor. By adding shop’s name, product’s types, shop’s profile picture.

- Can rate/review only products they purchased and were delivered already

- Can have more filters option on displayed list of products ( by category/subcategory, price, brand, size, color )

- Can log a return on returnable products

- Can track orders

Administration:

- Can view, accept/decline vendors applications (SUPER ADMIN, ADMIN, & OPERATOR)

- Manage vendors: view, update, promote, freeze, or delete accounts (SUPER ADMIN, ADMIN, & OPERATOR)

- Can promote products (SUPER ADMIN, ADMIN, & OPERATOR)

- Approve/disapprove vendor’s products before they are published (SUPER ADMIN, ADMIN, & OPERATOR)

- Receive payments from orders

- Manage cash withdraw requests by accepting or declining (SUPER ADMIN, FINANCE MANAGER)

- Add or remove money in Clients/Vendors Wallets. Always with justification, date and time, and admin name and surname. ( SUPER ADMIN )

- Redefining admins/ roles and their controls. ( SUPER ADMIN )

- Manage all contents on the app e.g., images, texts, terms & conditions, privacy policy. (SUPER ADMIN, CONTENT MANAGER)

- Manage fees on orders e.g. taxes, delivery fees, etc.… (SUPER ADMIN, FINANCE MANAGER)

- Fix the company percentage to deduct on every vendor’s sale (SUPER ADMIN, FINANCE MANAGER)

Website:

- Ensure languages are fully functional: French and English

- Add local payments methods

- Deduct a percentage on each payment

- Change the logos

- Add few design changes on the home page of the client website

- Complete the SEO Friendliness for search engines like google

Administration Roles:

**SUPER ADMIN**: Accesses and controls everything.

**ADMIN**: Accesses and controls everything EXCEPT:

- create/update other admins details

- cash withdraw requests

- add/remove money from Wallets

**FINANCE MANAGER**: Accesses and controls everything EXCEPT:

- create/update other admins details

- update other products details

- website’s contents e.g. texts, images, etc.

**CONTENT MANAGER**: Accesses and controls everything EXCEPT:

- create/update other admins/clients/vendors details

- cash withdraw requests

- add/remove money from Wallets

**OPERATOR**: Accesses and controls everything EXCEPT:

- create/update other admins/clients/vendors details

- cash withdraw requests

- add/remove money from Wallets

- website’s contents